



**HAIGH PETTICAN**  
LIMITED

## Quality Policy

### Section 5

It is the policy of Haigh Pettican Limited to provide and execute all mechanical and associated works to a high standard of quality, continually meet and exceed customer expectations, and adhere to all Legal and Statutory requirements and Codes of Practice.

The Company is committed to maintain and improve profitability and client satisfaction through the development of best practise and a culture of 'getting it right first time, every time, on time'. Our continued success is dependent on quality, service and satisfied customers and therefore these are the principle objectives of our policy.

In order to ensure the achievement of this commitment to quality issues, the company has implemented a Quality Management System, which satisfies the requirements of ISO 9001 – 2000.

We shall seek to continually improve the Quality Management System by monitoring performance through internal audits.

As part of Haigh Pettican Limited's philosophy of continual improvement, objectives and targets are established to improve the performance of the Quality Management System, and these, together with the Quality Policy, are reviewed at the Management Review Meetings.

The Company Policy, Quality Manual, Procedures and Plans outline the quality management system and describe how quality requirements are achieved and how control of these requirements is maintained consistently throughout the Company.

This policy may be reviewed at any time in the light of experience or as changes in circumstances dictate, but in any event at least annually.

The Policy and the obligations and responsibilities required by the QMS have been communicated to all employees. The Policy is available to the public on request.

Signed

Date 15 January 2007

Signed

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Directors